



Thank you for shopping with us! [www.kidmartliving.com](http://www.kidmartliving.com) & [www.simplysmartliving.com](http://www.simplysmartliving.com)

Your opinion is important to us! Please let us know about your website visit and ordering experience: Call us toll free: **1-866-323-9654** or email us at: [comments@kidmartliving.com](mailto:comments@kidmartliving.com)

## Returns, Exchanges or Replacements

We want you to be satisfied with your products and make every effort to deliver your order in an accurate and timely manner.

- **Damaged or Incorrect orders:** Please contact us at **866-323-9654** if your order arrives damaged from shipping or inaccurate in any way. We will happily replace or correct your order immediately with no additional shipping charges. Please keep all boxes and packing materials on damaged orders. We will arrange for the return of damaged/incorrect goods and ship out your replacement.
- **Returns or Exchanges:** If your order does not meet your satisfaction, please return **unused** items for an exchange or credit to the original charge card **within 30 days of the date of receipt**. All items for return must be in the original **unused** condition with the original manufacture's labeling. Simply fill out the return form below and send it with the item(s) being returned. Please insure the package for the full value, and retain your shipping and insurance receipts. We're sorry, we cannot refund shipping charges on regular returns or exchanges. We do not charge additional shipping on exchanged orders. **Questions?** Our customer service representatives are available to answer your questions between 9 am-5 pm, CST, Mon.-Fri., toll-free at 1-866-323-9654 -or via email: [info@kidmartliving.com](mailto:info@kidmartliving.com)
- **Please return package and completed return form to:**

**SmartLiving Co. Returns**  
**13397 #E Murphy Rd.**  
**Stafford, Texas 77477**

-----  
Your Name \_\_\_\_\_ Phone \_\_\_\_\_

Order Number \_\_\_\_\_ E-mail \_\_\_\_\_

Shipping Address \_\_\_\_\_

**Was this received as a gift?  Yes  No**

If yes, we can exchange the item for equal value or issue a store credit for the purchase price. We cannot credit a purchase price to an account other than that of the purchaser.

### To expedite your Return or Exchange, please complete the following:

Date your return/exchange is being shipped: \_\_\_/\_\_\_/\_\_\_ Contact number: \_\_\_\_\_

**Exchange?** If so, please write the item number and quantity of the product you'd like to receive in the comment space below, and sign to approve the crediting or billing of any cost difference between the products to the card used for the original purchase. Please include a contact number in case we need to reach you.

Signature: \_\_\_\_\_ CC# \_\_\_\_\_ EXP. \_\_\_/\_\_\_

**Returning unused items within 30 days?** If so, please let us know if the product did not meet your expectations or the reason for the return in the area below.

**Incorrect Order?** If so, please call us at 1-866-323-9654 to arrange prompt correction of your order. We will arrange for the shipping on our account.

---

---

---

---

---